

TERMS & CONDITIONS

SECTION 14.0

WARRANTY

Workrite warrants to the original purchaser that the products it manufactures are free from defects in design, material and workmanship for the length of time listed below for each product in its original installation. With prompt written notice, Workrite will repair or replace (at our discretion), free of charge, any product, part or component which fails under normal use as a result of such defect.

Limited Lifetime Warranty:

- Sierra HX Height Adjustable Work Center Table Bases
- Keyboards Trays & Arms

15 Year Warranty:

- Advent Height Adjustable Desks
- Sentinel Height Adjustable and Fixed Height Work Center Table Bases

10 Year Warranty:

- Fundamentals Height Adjustable Work Center Table Bases
- All Monitor Arm Products

5 Year Warranty:

- Laminated Worksurfaces and Modesty Panels (when attached to Workrite Table Bases)
- Advent Furniture
- Essentia Height Adjustable Work Center Table Bases
- Sierra HXL Crank Height Adjustable Work Center Table Bases
- Cascade Height Adjustable Work Center Table Bases
- LOS Computer Desks
- Solace 2 & Solace Single Clamp-On Standing Desk Converters
- LED and Fluorescent Lighting Fixtures
- Tranquility Wool & PET Felt Privacy Screens

2 Year Warranty:

- Solace Desktop Standing Desk Converters
- Tranquility Poly Privacy Screens
- Fabrics, Modesty Panels, Custom Products, and Special Order Items
- All Mobile Pedestals & Hanging Pedestals
- Palm Supports, CPU Holders, Power Supplies, Cable Managers, & Anti-Fatigue Mats
- All Accessories Not Previously Listed

1 Year Warranty:

- Mousing Surfaces
- Lighting Transformers and Fluorescent Ballasts

Requests for replacements under the terms of the applicable warranty **must be initiated by the original purchaser**. Original purchaser is defined as the person or business from whom payment for the product was received by Workrite. Workrite's obligation under this warranty is limited to first repair, or second replace any product or part that it determines to be defective **after inspection by its authorized representative, following receipt of written notice of the defect from purchaser within the warranty period**.

Workrite Ergonomics will offer products that are appropriate for use as intended until such application for the product is no longer appropriate for the marketplace. While the products may evolve through changes to fit, form or function due to technological and other advances, Workrite Ergonomics will supply products that provide similar use and equivalent functionality as an alternative to the original product.

This warranty shall apply to **the original purchaser only, and original installation only**, is non-transferable, and is not applicable outside the United States, Canada, Puerto Rico and Mexico. This warranty is based on normal installation in a commercial office environment and use of the product during any and all shifts.

This warranty does not apply to:

- Labor charges
- Damage in shipment caused by a carrier
- Defects caused by improper installation
- Products subject to improper use and conditions
- Customer modifications to the product
- Normal wear and tear
- COM or third party materials applied to the products
- Fluorescent lamp tubes
- Any product that has been modified, altered, tampered with, or repaired by any person other than an authorized representative of Workrite.
- Damage incurred in the installation, repair, or replacement of any products are excluded

THE WARRANTY SET FORTH ABOVE IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION

THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE.

IN NO EVENT SHALL WORKRITE BE RESPONSIBLE FOR ANY INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, HOWEVER CAUSED.

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