

Artopex Warranties

* This warranty guide takes precedence over all other warranties in our price lists.

Artopex products are warranted to be free from defects in design, materials and manufacturing for a period specific to the product collection as indicated in the table below. If written notice of the defect is given to Artopex within the applicable warranty period, Artopex will repair or replace with comparable product, at Artopex's choice, without charge to the original purchaser, any part or product shipped after July 1, 2001, which fails under normal use as a result of such defect. On products warranted for a specified number of years of single shift usage, the warranty period will be reduced in a pro-rata manner when the products are used in a manner that exceeds the equivalent of a single shift forty (40) hour work week.

Products used 24/7 or in high traffic public spaces are covered by the warranty for 1 year from the delivery date. This warranty is the Customer's sole remedy for product defect. This warranty does not cover damage by a carrier in transit. Artopex makes no warranties, including the implied warranties of market value or utility for a particular purpose, other than the express warranties contained herein. There are no other warranties express or implied. Artopex shall not be liable for consequential or incidental damages arising from any product defect.

Collections	Take Off Air Line Time Lockers	Genius Take Off conference Downtown collaborative furniture	Adjustables tables I Adjustables tables II	Receptions
Warranty	Limited life	Limited life	Limited life	Limited life
Restrictions	10 years Electrical components such as multi-outlets, wall plugs, electrical systems, metal wire management, wire trough, etc.	10 years Electrical components such as multi-outlets, wall plugs, electrical systems, metal wire management, wire trough, etc.		5 years Moving parts and components such as: sliders, levelers, pedestal casters, hinges,
	5 years Moving parts and components such as, slides, levelers, casters, hinges, etc. Artopex standard fabrics (part of the current Artopex cards)	5 years Moving parts and components such as: sliders, levelers, pedestal casters, hinges, etc. Artopex standard fabrics (part of the current Artopex cards)	2 years Electrical components and moving parts such as: motors, legs, control pads, control boxes, cables, etc.	
	1 year Non-standard fabric. C.O.M. Products	1 year Non-standard fabric. C.O.M. Products		Products that have been modified or have not been installed or used according to Artopex application and installation guidelines.
Not covered by the warranty	Ballasts and light bulbs.	Products that have been modified or have not been installed or used according to Artopex application and installation guidelines.		
	Products that have been modified or have not been installed or used according to Artopex application and installation guidelines.			
NOKI	5-year warranty on mechanisms and parts; 1-year warranty on labor.			

Artopex Warranties

Collections	Metal Express Metal	Axel system Nano Take Off System Uni-t	Task and Visitor Seating Lounge and Beam Seating Downtown Seating
Guarantee	<p>Limited life</p> <p>5 years</p> <p>Moving parts and components such as: sliders, levelers, pedestal casters, hinges. Artopex standard fabrics (part of the current Artopex cards)</p>	<p>Limited life</p> <p>10 years</p> <p>Electrical components such as multi-outlets, wall plugs, electrical systems, metal wire management, wire trough, etc.</p>	<p>10 years</p>
Restrictions	<p>1 year</p> <p>Non-standard fabric.</p> <p>Products that have been modified or have not been installed or used according to Artopex application and installation guidelines.</p>	<p>5 years</p> <p>Moving parts and components such as: sliders, levelers, pedestal casters, hinges, etc. Artopex standard fabrics (part of the current Artopex cards).</p>	<p>5 years</p> <p>Moving parts and components such as: casters, cylinders, arms, sliding seats, adjustable backrests, headrests. Plastic components. Artopex standard fabrics (part of the current Artopex cards).</p>
Not covered by the warranty	<p>1 year</p> <p>Non-standard fabric.</p> <p>Products that have been modified or have not been installed or used according to Artopex application and installation guidelines.</p>	<p>1 year</p> <p>Non-standard fabric.</p> <p>C.O.M. Products</p>	<p>1 year</p> <p>Non-standard fabric.</p> <p>C.O.M. Products</p> <p>Products that have been modified or have not been installed or used according to Artopex application and installation guidelines.</p>
NOKI	<p>Mechanism and parts under warranty for 5 years, and 1-year warranty on labor.</p>	<p>Mechanism and parts under warranty for 5 years, and 1 year warranty on labor.</p>	

Artopex Warranties

Collections	Accessories	Mute Box	Protective screens	Home office	Non-standard products for all collections
Guarantee	Limited life	2 years	1 year	1 year	1 year
Restrictions	10 years Electrical components such as multi-outlets, wall plugs, electrical systems, metal wire management, wire trough, etc.			The warranty covers normal residential use.	
	5 years Moving parts and components such as, slides, levellers, casters, hinges, etc.				
Not covered by the warranty		10 years For other furniture and seating, refer to standard Artopex warranty.			
	Products that have been modified or have not been installed or used according to Artopex application and installation guidelines. Ballasts and light bulbs.		Products that have been modified or have not been installed or used according to Artopex application and installation guidelines.	The warranty does not cover defects resulting from commercial use, does not apply in the event of negligence, misuse, abuse, modification of products, accident and if maintenance was not done in accordance with the recommendations available on our website.	Products that have been modified or have not been installed or used according to Artopex application and installation guidelines. Special finishes applied to Artopex products.
NOKI	5-year warranty on mechanisms and parts; 1-year warranty on labor.				1-year warranty on parts and labor.