

# ALLSEATING SEATING WARRANTY

Our warranty is simple. We cover all of our products and the components we use to make them – for 12 years (with the exception of Foster Sleep Chair, Foster Recliner and Foster Patient Recliner which are 10 years, Eighty Two seat foam which is 7 years, and Allseating Pillows which are 3 years). This includes pneumatic cylinders, foam, thermoplastics, urethanes, arm pads and mechanisms. And we pay for all preapproved labor costs.

## APPLICABLE PROVISIONS TO ALL PRODUCTS AND SERVICES

Allseating products, including those designated for Multi-Shift, are warranted to be free from defects in materials and workmanship for a period of 12 years from original date of purchase (or 10 years for Foster Sleep Chair, Foster Recliner and Foster Patient Recliner). This warranty applies to all chair models and extends to original purchasers who acquire new product directly from Allseating or our authorized dealers.

During the warranty period, Allseating, at its sole discretion, will repair or replace (at its option) any product, part or component covered by this warranty that fails under normal use due to defective materials or workmanship. Allseating will repair or replace the defective product, part or component with comparable product, part or component. To be eligible for this warranty coverage, all products, parts or components must be installed, used and maintained in accordance with Allseating's published instructions and must not have been subject to misuse or abuse.

Allseating does not warrant the following:

- Normal wear and tear
- Natural variations, scars, marks or wrinkles occurring in leather
- Colourfastness of textiles
- Colour matching of textiles exactly to samples or swatches or past purchases

- COM/COL or Graded-In fabrics
- Products exposed to extreme environmental conditions or improper storage conditions
- Chairs used by individuals who weigh in excess of 350lbs. [Except for Levo, MO and Entail which are 325lbs maximum]

Allseating's products meet the requirements of national and specific local codes as stated in the price book and other written publications. Please visit the company's website at [allseating.com](http://allseating.com) for further details regarding product specifications. This document inclusively describes Allseating's warranty and remedies available with respect to the company's products and services. Allseating disclaims any other warranty whether express or implied, statutory or otherwise, in relation to the company's products and services. To the extent allowed by law, any implied warranties, including any warranty of merchantability or fitness for a particular purpose, are disclaimed and to the extent they are legally required, are limited in duration to the duration of this written warranty. Allseating shall not be liable for loss of time, inconvenience, commercial loss, or incidental or consequential damages.